

UTILIZATION REVIEW CONTACTS

Information change request, please Email

OWCA@LWC.LA.Gov

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Abbeville, City of	Risk Management, Inc	225-336-5247	
ABF Frieght System, Inc	Novarre	479-785-6396	precert@novarenetwork.com
ABM/OneSource Holdings, Inc	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
Academy Sports	Sedgwick Claims Management	877-922-7236	
Acadia Parish School Board	Sedgwick	859-264-4060	
Acadian Ambulance Service, Inc		337-291-4409	tbordelon@acadian.com
Acadiana Bottling Co., Inc.	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
Accident Fund General Insurance Company	Accident Fund	844-215-1662	LouisianaCompliance@accidentfund.com
Accident Fund Insurance Company of America	Accident Fund	844-215-1662	LouisianaCompliance@accidentfund.com
Accident Fund National Insurance Company	Accident Fund	844-215-1662	LouisianaCompliance@accidentfund.com
Advance America Cash Advance Centers Inc.	CorVel	866-434-4720	regina_mahaney@corvel.com
Advantage Workers Compensation Insurance Co.	GBMCS Coventry Utilization Review	800-863-8860	access@cvty.com
Affiliated Nursing Homes, Inc.	Employers Risk Management Services	318-442-8202	
ACIG Insurance Company	CorVel	866-434-472	outpatient_precert@corvel.com
Alaska National Insurance Company	Alaska National Insurance Company	866-434-4721	outpatient_precert@corvel.com
Allied Eastern Indemnity Company		717-723-4810	
Allens, Inc.		479-524-2990	jyoakum@allens.com
Allstate Insurance Company	Sedgwick CMS	860 221-3538	Barbara.collins@sedgwickcms.com
American Casualty Company of Reading, Pennsylvania		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
American Economy Insurance Company	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
American Electric Power		866-243-5741	csdurben@aep.com
American Electric Power		866-574-8303	mdking1@aep.com
American Fire and Casualty	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
America First Insurance	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
American Motorist Insurance Co	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
American Manufacturing Mutual Insurance Co.	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
American Sugar Refinery	Gallagher Bassett Managed Care	888-386-3243	
Amerisafe	Forte	800-580-3123	UR@fortereview.com
Amtrust Insurance Company of Kansas	Unimed Direct	800-821-5438	preauthorization@unimeddirect.com
Arc of Caddo-Bossier	FARA	337-235-0955	healthcareclerical@fara.com
ARCHDIOCESE OF NEW ORLEANS	CorVel	866-434-4721	outpatient_precert@corvel.com
ArcelorMittal La Place		985-652-0472	brian.verrette@arcelormittal.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Argonaut Insurance Company	Genex	860-731-3504	Barbara.McDowell@genexservices.com
Argonaut Midwest Insurance Company	Genex	860-731-3504	Barbara.McDowell@genexservices.com
Ascension Parish	Resolution Services, Inc.	225-769-5585	resolutionservices@cox.net
Assumption Community Hospital	Novare	888-667-9572	precert@novarenetwork.com
Audubon Health and Rehab	Employers Risk Management Services	318-442-8202	
Audubon Institute, Inc.	NOVARE	888-667-9572	precert@novarenetwork.com
Avoyelles Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
A & P Tea Co., Inc	Coventry	800-272-9151	
Baton Rouge, City of, EBR Parish		225-389-5474	bhornsey@brgov.com
Baton Rouge Heritage House	Employers Risk Management Services	318-442-8202	
Beauregard Parish School Board	HSLI	225-368-3883	PreCerts@hsli.com
Bed Bath & Beyond	CorVel	504-335-0088	
Berkley National Insurance Company	FARA	337-235-0955	
Berkely Regional Insurance Company	FARA	337-235-0955	
Berkley Specialty Underwriting Managers LLC	Mitchell International	800-417-1198	URBOX@mitchell.com
Berkshire Hathaway Homestate Insurance Company (BHHIC)	Berkshire Hathaway Homestate Co.	415-675-5469	
Beverage Sales, Inc.		337-436-0304	bevsales@bellsouth.net
Bienville Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
Bituminous Casualty Corporation	NOVARE	888-667-9572	precert@novarenetwork.com
Bituminous Fire & Marine Ins. Co.	NOVARE	888-667-9572	precert@novarenetwork.com
Boeing Company, The	Sedgwick	214-922-0650	mary.conte@sedgwickcms.com
Boise Cascade, LLC	Sedgwick CMS	214-922-0650	darla.walker@sedgwickcms.com
Bossier Parish School Board	HSLI	225-368-3883	PreCerts@hsli.com
Boyd Gaming	CCMSI	504-888-0863	
BREC - Parish of East Baton Rouge	Sedgwick CMS	440-914-2743	ann.nikolaou@sedgwickcms.com
Bridgefield Casualty Ins. Co.	Summit Claims Center	888-200-3412	LA1010@summitholdings.com
Bridgefield Employers Insurance Company	Summit Claims Center	888-200-3412	LA1010@summitholdings.com
Brookshire Brothers, Ltd.		936-634-0276	dleach@brookshirebros.com
Brookshire Grocery Co.		903-534-3352	randymodesitt@brookshires.com
Bunge North America	CCMSI	504-888-0863	
Caddo Parish Commission		318-429-7616	hrd@caddo.org
Caddo Parish School Board	FARA	337-235-0955	healthcareclerk@fara.com
Caesars Entertainment Corp (Harras Operating Company)	CCMSI	504-888-0863	
Calcasieu Parish School Board	Sedgwick	859-264-4060	
Caldwell Parish School Board		318-649-0636	cjpcobson@caldwelledu.org
Cameron International Corp.		603-334-0330	
Cameron Parish Police Jury	Sedgwick	859-264-4060	

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Cameron Parish School Board	CorVel	866-434-4721	Outpatient_precert@corvel.com
Catholic Mutual Group	CorVel	402-393-0500	Cathy_Aden@corvel.com
Cavenham Forest Industries	Broadspire	855-429-1483	
Celotex Corporation		727-563-5154	ggccelotex@hotmail.com
Camden Fire Insurance Assn.			DBowden@OneBeacon.com
Cargill	Global Insurance	952-742-7990	becky_vik@cargill.com
Central Industries, Inc.		713-275-9197	rryan@sofs.cc
CF Industries'		847-405-2711	
Charter Oak Fire Ins. Co.		866-860-6105	WC_UR_LA@Travelers.com
Chartis Casualty Company		877-479-3830	
Chartis Property Casualty Company		877-479-3830	
Chevron Corporation		770.777.6447	
Chevron Pipeline		770.777.6447	
Chevron Stations Inc.		770.777.6447	
CHRISTUS Health	FARA	337-235-0955	Healthcareclerical@fara.com
Church Mutual Insurance Company	CorVel Corporation	866-434-4721	outpatient_precert@corvel.com
Children's Hospital	HSLI	225-368-3883	PreCerts@hsl.com
Cincinnati Insurance Co	Broadspire	770-777-6447	
City of Crowley	Sedgwick	859-264-4060	
City of Hammond	FARA	337-235-0955	Healthcareclerical@fara.com
City of Lake Charles	CorVel Corporation	866-913-1383	Elizabeth_Lawery@corvel.com
City of Sulphur	Littleton Claims Service, LLC	337-439-6831	lschmitz@littletonclaimsservice.com
Claiborne Parish School Board	Sedgwick	589-264-4060	
Cleco Corporation		318-484-7779	denise.wrenn@cleco.com
Coca Cola Bottling United	CCMSI	504-888-0863	
Columbia Casualty Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
Columbia Mutual Insurance Company		800-331-3401	rpittman@colinsgrp.com
Columbia National Insurance Company		800-331-3401	rpittman@colinsgrp.com
Comm-Care Corporation	NOVARE	888-667-9572	precert@novarenetwork.com
ConAgra Foods, Inc.	Sedgwick CMS	877-922-7236	
Conrad	CCMSI	504-888-0863	
Continental Casualty Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
Continental Grain Company	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
Continental Indemnity Company	Review Med	866-400-7790	RMUR@reviewmed.com
Continental Western Insurance Company	Forte	800-580-3123	
COX Enterprises, Inc.	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Crowley, The City of		337-788-4146	ricecity@bellsouth.net
CUNA Mutual		608-236-6038	camron.shelton@cunamutual.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Desoto Parish School Board	HSLI	225-368-3883	PreCerts@hsli.com
Diocese of Shreveport		318-868-4609	jbraniff@dioshpt.org
Discover Property & Casualty Insurance Company		860-677-4362	claims@discover-re.com
Dixie Electric Membership Corporation	Trinity Insurance Services	800-978-2650	leroy@trinityclaims.com
Dolese Concrete Co.		405-297-8345	debbyb@dolese.com
Dollar General Corporation		615-694-5079	tschaell@dollargeneral.com
Dolphin Services, LLC	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
Dow Chemical	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
Dresser Industries, Inc		713-583-2196	Virginia.dill@halliburton.com
East Jefferson General Hospital	CCMSI	504-888-0863	
Eastern Advantage Assurance Company		717-723-4810	
Eastern Alliance Insurance Company		717-723-4810	
EJJ, INC.	HSLI	225-368-3883	PreCerts@hsli.com
Electric Insurance	Sedgwick CMS	877-922-7236	
Emerson Electric Co. & Subs.	GENEX Services, Inc.	877-210-3753	Patricia.squier@genexservices.com
Employers Fire Insurance Co.			DBowden@OneBeacon.com
Employers Insurance Co. of Wausau	Liberty Mutual Managed Care, LLC.	603-334-0330	
Employers Mutual Casualty Company		888-992-5071	Darron.R.Cooper@EMCIns.com
Entergy Gulf States, Inc.		501-377-5539	
Entergy Louisiana, Inc.		501-377-5539	
Entergy New Orleans, Inc.		501-377-5539	
Entergy Operationa, Inc.		501-377-5539	
Entergy Services, Inc.		501-377-5539	
Ergon, Inc	CorVel Corporation	866-434-4720	
Essentia Insurance Company			DBowden@OneBeacon.com
Evergreen Presbyterian Ministries, Inc.	Liberty Mutual Workers' Compensation	603-334-0203	
Ewing Timber, Inc.	NOVARE	888-667-9572	precert@novarenetwork.com
Fairfield Insurance	CCMSI	504-888-0863	
Farmland Mutual Insurance Company		800-842-1482	newclaim@nationwide.com
FCCI Insurance Company			Utilizationreview@fcci-group.com
Federated Mutual Insurance Company		507-455-5125	actuarialdatacalls@fedins.com
Federated Service Insurance Company		507-455-5125	actuarialdatacalls@fedins.com
FedEx	Broadspire Services, Inc.	770-777-6448	TCMUMINTAKE@choosebroadspire.com
FedEx Freight, Inc.	Sedgwick CMS	877-922-7236	
Fidelity and Guaranty Insurance Company		860-677-4362	claims@discover-re.com
Fidelity & Guaranty Ins. Co.(claims not managed by Discover Re)		866-860-6105	WC_UR_LA@Travelers.com
Fidelity Guaranty Insurance Underwriters		860-677-4362	claims@discover-re.com
Fidelity & Guaranty Ins.Underwriters(for claims not by Discover Re)		866-860-6105	WC_UR_LA@Travelers.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Firemen's Insurance Company of Washington, D.C.	Forte	800-580-3123	
FG Sullivan Jr. Contractors	Novare	888-667-9572	precert@novarenetwork.com
Flannery Oaks Guest House	Employers Risk Management Services	318-442-8202	
Forest Manor Nursing Home	Employers Risk Management Services	318-442-8202	
Franciscan Missionaries of Our Lady Health System	Novare	888-667-9572	precert@novarenetwork.com
Franklin Parish School Board	ReviewMed	866-400-7790	RMUR@reviewmed.com
Freeport - McMoRan, Inc			terrell_folse@fmi.com
Gannett Co., Inc.	Travelers Insurance	855-860-6105	WC_UR_LA@travelers.com
General Health Inc		225-381-6921	frank.rugeley@brgeneral.org
General Motors Corp.	Sedgwick CMS	248-223-6815	
Georgia Casualty & Surety Company		800-331-3401	rpittman@colinsgrp.com
Georgia Pacific Corporation	ESIS	800-373-5156	
Golden Age	Employers Risk Management Services	318-442-8202	
Grand Cove Nursing and Rehab Center	Employers Risk Management Services	318-442-8202	
Grant Parish School Board	NOVARE	888-667-9572	precert@novarenetwork.com
Gray Insurance Company		504-274-0166	
Great American Alliance Insurance Company	Mitchell International	800-417-1198	urbox@mitchell.com
Great American Assurance Company	Mitchell International	800-417-1198	urbox@mitchell.com
Great American Insurance Company	Mitchell International	800-417-1198	urbox@mitchell.com
Great American Insurance Company of New York	Mitchell International	800-417-1198	urbox@mitchell.com
Groendyke Transport	Insurica Claim Management	985-612-1240	wosmond@insurica.com
Guarantee Insurance Company		321-256-5348	tleclerc@pnigroup.com
GuideOne Insurance Company	CorVel Corp.	866-434-4721	outpatient_precert@corvel.com
Gulf industries, Inc		985-867-1845	tara@gulfla.com
Gulf Island Fabricators, LLC	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
Halliburton Company		713-583-2196	Virginia.dill@halliburton.com
Hammerman & Gainer, Inc		985-653-7685	
Hanover Insurance Group	Medata	877-201-5336	MedataUR@medata.com
Harrah's Casino New Orleans	CCMSI	504-888-0863	
Harvest Manor	Employers Risk Management Services	318-442-8202	
HCA Inc	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Heritage Healthcare	Employers Risk Management Services	318-442-8202	
Heritage Manor of Baton Rouge	Employers Risk Management Services	318-442-8202	
Heritage Manor of Houma	Employers Risk Management Services	318-442-8202	
Heritage Manor of Mandeville	Employers Risk Management Services	318-442-8202	
Heritage Manor of Napoleonville	Employers Risk Management Services	318-442-8202	
Heritage Manor of Opelousas	Employers Risk Management Services	318-442-8202	
Heritage Manor of Ville Platte	Employers Risk Management Services	318-442-8202	

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Heritage Manor South	Employers Risk Management Services	318-442-8202	
Heritage Manor Stratmore nursing and Rehab	Employers Risk Management Services	318-442-8202	
Hilton Worldwide, Inc.	Sedgwick CMS	877-922-7236	
Homer Memorial Hospital	HSLI	225-368-3883	PreCerts@hsli.com
Horseshoe Casino Bossier City	CCMSI	504-888-0863	
Houston General Insurance Co			DBowden@OneBeacon.com
Hunt Forest Products, Inc.	Crawford & Company	225-295-1655	uspc.neworleans.la@us.crawco.com
Iberville Parish Council	CCMSI	504-888-0863	
Iberia Parish Government	NOVARE	888-667-9572	precert@novarenetwork.com
Iberia Parish School Board	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
Iberia Parish Sheriff Dept	CCMSI	504-888-0863	
International Paper	Sedgwick CMS	877-922-7236	
Interstate Brands Corporation	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
Jackson Parish School Board	ReviewMed	866-400-7790	RMUR@reviewmed.com
Jacobs Engineering Group Inc.	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
James Machine Works, Inc.	Forté, Inc	800-580-3123	ur@fortereview.com
J.C. Penney Company		972-531-2071	dmoor15@jcpenny.com
Jefferson Healthcare	Employers Risk Management Services	318-442-8202	
Jefferson Parish Risk Management	CCMSI	504-888-0863	
Jefferson Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
Jefferson Pilot Financial Ins.		336-691-3875	mark.couch@lfg.com
John Deere Thibodaux		985-493-5299	TrottiLoriT@JohnDeere.com
Johns Manville		866-743-3357	loonamma@jm.com
Justiss Oil Company, Inc		318-992-7203	toddwebb@justissoil.com
Kenner, City of	CCMSI	504-888-0863	
Kleinpeter Farms Dairy, Inc.	NOVARE	888-667-9572	precert@novarenetwork.com
Kmart Corp.	Sedgwick CMS	866-210-0712	kathryn.vandenheuvel@searshc.com
Koch Industries, Inc.	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Kroger Company	Sedgwick CMS	801-258-9730	
LA Automobile Dealers Assn. Self Insurance Fund	NOVARE	888-667-9572	precert@novarenetwork.com
LA Health Care -Self Insurance Fund	NOVARE	888-667-9572	precert@novarenetwork.com
La. Home Builders Assoc. SIF		225-343-5226	
LA Oilfield Contractors Assn.	NOVARE	888-667-9572	precert@novarenetwork.com
La Plantation	Employers Risk Management Services	318-442-8202	
LAC-Self Insured Fund	Louisiana Agriculture Corp.	318-329-8894	tlg@la-ag.com
Lafayette Consolidated Government		337-291-8099	kbare@lafayettela.gov
Lafayette General Medical Center	CCMSI	504-888-0863	
Lafayette Parish School Board	Employers Risk Management Services	318-484-8202	

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Lafayette Parish Sheriffs Office	CCMSI	504-888-0863	
Lafourche Parish Government	NOVARE	888-667-9572	precert@novarenetwork.com
Lafourche Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
Lake Charles Memorial Hospital	HSLI	225-368-3883	PreCerts@hsli.com
Landmark Nursing Center of Hammond	Employers Risk Management Services	318-442-8202	
Landmark of Baton Rouge	Employers Risk Management Services	318-442-8202	
Landmark of Lake Charles	Employers Risk Management Services	318-442-8202	
Landmark of Shreveport (Southern Hills Health and Rehabilitation)	Employers Risk Management Services	318-442-8202	
LaSalle Parish School Board	ReviewMed	866-400-7790	RMUR@reviewmed.com
LCI Workers' Comp		985-674-4800	ann@lciwc.com
LCTA Workers' Comp		225-924-6826	
Legacy Vulcan Corp		250-298-3085	cicilss@vmcmail.com
Legends Gaming	CCMSI	504-888-0863	
LEMIC Insurance Co.	CCMSI	866-758-6461	
Lexington House	Employers Risk Management Services	318-442-8202	
Libbey Inc.	GBMCS Coventry Utilization Review	800-863-8860	access@cvty.com
Liberty Mutual Agency Markets	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
Liberty Mutual Fire Ins. Co.	Liberty Mutual Managed Care, LLC	603-334-0330	UMAppeals/Reconsideration@LibertyMutual.com
Liberty Mutual Ins. Co.	Liberty Mutual Managed Care, LLC	603-334-0330	UMAppeals/Reconsideration@LibertyMutual.com
Lifetouch, Inc	CCMSI	504-888-0863	
Lincoln Parish School Board	CCMSI	504-888-0863	
Louisiana CNI, LLC	FARA, Inc.	337-233-4823	Mike.dauphin@fara.com
Louisiana Downs	CCMSI	504-888-0863	
Louisiana Hospital Assn.	HSLI	225-368-3883	PreCerts@hsli.com
Louisiana Loggers Self Insured Fund	Louisiana Agriculture Corp.	318-329-8894	tlg@la-ag.com
Louisiana Machinery Co., Inc.	Travelers Insurance	866-860-6105	WC_UR_LA@Travelers.com
Louisiana Pacific	CCMSI	504-888-0863	
Louisiana Restaurant Association Self Insured Fund (LRASIF)		504-888-9033	
Louisiana Safety Association of Timberman - SIF	CorVel Corporation	866-434-4721	outpatient_precert@corvel.com
Louisiana State University	CorVel Corporation	866-434-4720	
Lowe's Home Centers, Inc.		863-668-9553	michelle.miller@lowes.com
LM Insurance Corp.	Liberty Mutual Managed Care, LLC	603-334-0330	
LUBA Workers' Comp		225-778-5008	claimsin@lubawc.com
Lumbermens Mutual Casualty Co.	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Lumbermen's Underwriting Alliance	Corvel	800-275-9865	jacque_gonzales@corvel.com
Lumbermen's Underwriting Alliance	AMC Resources, Inc.	877-214-6469	Sylvia@amcresources.com
LWCC		888-560-5922	lwccur@lwcc.com
Madison Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Marathon Oil Company	Avizent	972-715-4220	pstovall@avizentrisk.com
Marriott International Inc.			suzanne.welch@marriott.com
Martin Deporres Nursing Home, INC	HSLI	225-368-3883	PreCerts@hsli.com
Matthews Memoria Health Care	Employers Risk Management Services	318-442-8202	
McDermott, Inc	ESIS	504-310-3691	
McDonalds of Baton Rouge		225-925-1447	lauren.sulik@mcdbr.com
MeadWestvaco Corporation		877-922-7236	
Mid Century Insurance Company	CorVel	866-910-4423	ORANGE@CORVEL.COM
Midwest Employers Casualty Company		636-449-7198	laloisi@mwecc.com
Millard Group	Sedgwick	859-264-4060	
Monnier & Co., CPA		937-492-6104	boeckmanmoco@bizwoh.rr.com
Monroe, City of	Louisiana Agricultural Corporation, LLC	318-329-8894	tlg@la-ag.com
Monroe City School Board	Louisiana Agriculture Corporation, LLC	318-329-8894	tlg@la-ag.com
Monroe Guaranty Insurance Company	FCCI Services, Inc		Utilizationreview@fcci-group.com
Morton International, Inc.	Sedgwick	877-922-7236	
Natchitoches, The City of	Employers Risk Management Services	318-442-8202	
Natchitoches Parish School System	Crawford & Company	504-838-6095	
National Casualty Company		800-842-1482	newclaim@nationwide.com
National Entertainment	CCMSI	504-888-0863	
National Fire Insurance Company of Hartford		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
National Interstate Insurance Company	Review Med	866-400-7790	rmur@reviewmed.com
National Trust Insurance Company	FCCI Services, Inc		Utilizationreview@fcci-group.com
National Union Fire Insurance Company of Pittsburgh		877-479-3830	
Nationwide Agribusiness Insurance Company		800-842-1482	newclaim@nationwide.com
Netherlands Insurance Company	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
New Orleans, City of		504-658-9868	flforvendel@nola.gov
New Orleans Cold Storage	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
NIPPONKOA Insurance Company, Limited (US Branch)		866-860-6105	WC_UR_LA@Travelers.com
Northeast Louisiana Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
North American Specialty Insurance Company		603-644-6644	Janet_Sigman@nasins.com
North Oaks Medical Center	HSLI	225-368-3883	PreCerts@hsli.com
Northshore Living Center	Employers Risk Management Services	318-442-8202	
Oak River Insurance Company (ORIC)	Berkshire Hathaway Homestate Co.	415-675-5469	
Ochsner Clinic Foundation	Sedgwick Claims Management Serv.	859-264-4060	
Office of Risk Management	F. A. Richard and Associates (FARA)	337-235-0955	healthcareclerical@fara.com
Ohio Casualty Insurance Company	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
Ohio Security Insurance	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
Old Republic General Insurance Corporation			LouisianaURRequests@orinsco.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Old Republic Insurance Company			LouisianaURRequests@orinsco.com
Olin Corporation		314-480-1453	vaschubert@olin.com
OneBeacon America Insurance Co			DBowden@OneBeacon.com
OneBeacon Insurance Company			DBowden@OneBeacon.com
Opelousas General Health System			PreCerts@hsl.com
Ormand Nursing and Care Center	HSLI	225-368-3883	
Ormet Primary Aluminum Corp.	Employers Risk Management Services	318-442-8202	
Ouachita Parish School Board	Broadspire	855-429-1483	
Our Lady of the Lake Regional Medical Center	Louisiana Agriculture Corp.	318-329-8894	tlg@la-ag.com
Our Lady of Lourdes Regional Medical Center	Novare	888-667-9572	precert@novarenetwork.com
OXY USA INC	Novare	888-667-9572	precert@novarenetwork.com
Pediatric Services Holding Corporation		972-404-3988	lillie_ann_handoyo@oxy.com
Parish Government Risk Management Assoc (PGRMA)	CorVel Corporation	866-468-4859	
Patients Compensation Fund	CCMSI	504-888-0863	
Pendleton Memorial Hospital	Corvel	866-913-1384	angela_warren@corvel.com
Penn Gaming	Sedgwick	859-264-4060	
Pennsylvania General Ins. Company	CCMSI	504-888-0863	
Performance Contractors, Inc.	Novare	888-667-9572	DBowden@OneBeacon.com
Petroleum Casualty Company	CorVel	866-434-4721	precert@novarenetwork.com
Pfizer	ACE/ESIS	713-403-3102	outpatient_precert@corvel.com
PHM Corporation	Crawford & Company	225-295-1655	cheryl.rieder@esis.com
Phoenix Insurance Co.		866-860-6105	uspc.neworleans.la@uscrawco.com
Pilot Travel Centers LLC	GENEX	877-210-3753	WC_UR_LA@Travelers.com
Plantation Mgmt.Company, LLC	Employers Risk Management Services	318-442-8202	
Plaquemines Parish School Board	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
Plaquemines Parish Sheriff's Office	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
Pointe Coupee	Employers Risk Management Services	318-442-8202	
Pointe Coupee Parish School Board	Sedgwick	859-264-4060	
Port of New Orleans		504-528-3209	langerb@portno.com
PPG Industries, Inc.- Axiall	Sedgwick Claims Management Serv.	859-264-4065	
Procter & Gamble Company		877-922-7236	
Protective Insurance Company	Corvel Corporation	866 434-4721	
Providence Washington Insurance Company		401-453-7354	provwash@enstargroup.us.com
RaceTrac Petroleum	Broadspire Services, Inc.	770-777-6299	nancy.murphy@us.crawco.com
Rapides Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
Redwood Fire and Casualty Insurance Company (RFCIC)	Berkshire Hathaway Homestate Co.	415-675-5469	
Regent Insurance Company	Genex Services	877-210-3753	daniel.hilsin@us.qbe.com
Regions Financial Corporation	Forté, Inc	800-580-3123	ur@fortereview.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Retailers Casualty Insurance Company	Summit Claims Center	888-200-3412	LA1010@summitholdings.com
Riverview Care Center	Employers Risk Management Services	318-442-8202	
Riverside Nursing Home	Employers Risk Management Services	318-442-8202	
RockTenn CP, LLC	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Roseburg Forest Products	CCMSI	504-888-0863	
Roy O. Martin	Novare	985-845-9913	
RTWGA	CCMSI	504-888-0863	
Ryder System, Inc.		770-446-8746	kfortier@ryder.com
Sabine Parish School Board	HSLI	225-368-3883	PreCerts@hsli.com
Safety National Casualty Corp			Dave.Bishop@safetynational.com
Saia Motor Freight Line LLC	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Sanderson Farms, Inc.		601-425-0717	cjibbes@sandersonfarms.com
Schneider National Carriers, Inc.	Liberty Mutual	920-403-8984	Julie.Phillips@LibertyMutual.com
Savoy Medical Center, INC.	HSLI	225-368-3883	PreCerts@hsli.com
Sears Roebuck & Co	Sedgwick CMS		kathryn.vandenheuvel@searshc.com
Select Insurance Co.		866-860-6105	WC_UR_LA@Travelers.com
Senior Village Nursing Home	Employers Risk Management Services	318-442-8202	
Sentry Casualty Co.			RICWCTech@sentry.com
Sentry Insurance A Mutual Co.			RICWCTech@sentry.com
Sentry Select Insurance Co.			RICWCTech@sentry.com
Sewerage & Water Board of New Orleans		504-585-2457	lpaisant@swbno.org
Slidell, City of	Trinity Insurance Services	800-978-2650	
Slidell Memorial Hospital	HSLI	225-368-3883	PreCerts@hsli.com
SNCC	CCMSI	504-888-0863	
Sompo Japan Insurance Company of America	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Southern Pines	Employers Risk Management Services	318-442-8202	
Southern Recycling, L.L.C.		866-860-6105	WC_UR_LA@Travelers.com
Southwest Airlines	Conventry	800-354-3053	
State Farm Insurance Co.	Coventry WC Services	877-504-4474	
Sterling Place	Employers Risk Management Services	318-442-8202	
St. Bernard Parish Government	FARA	337-235-0955	healthcareclerical@fara.com
St. Bernard Parish School Board	Novare	888-667-9572	precert@novarenetwork.com
St. Bernard Parish Sheriff's Office	Trinity Insurance Services	800-978-2650	leroy@trinityclaims.com
St. Elizabeth Hospital	Novare	888-667-9572	precert@novarenetwork.com
St. Francis Medical Center	Novare	888-667-9572	precert@novarenetwork.com
St. James Parish School Board	HSLI	225-368-3883	PreCerts@hsli.com
St. Landry Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
St. Martin Parish School Board	Novare	888-667-9572	precert@novarenetwork.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
St. Martinville Rehab and Nursing Center	Employers Risk Management Services	318-442-8202	
St. Mary Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
St. Paul Fire & Marine Ins. Co.		866-860-6105	WC_UR_LA@Travelers.com
St. Paul Guardian Ins. Co.		866-860-6105	WC_UR_LA@Travelers.com
St. Paul Mercury Ins. Co.		866-860-6105	WC_UR_LA@Travelers.com
St. Paul Protective Insurance		866-860-6105	WC_UR_LA@Travelers.com
St. Tammany Parish Hospital	HSLI	225-368-3883	PreCerts@hsli.com
St. Tammany Parish Government	Trinity Insurance Services	800-978-2650	
St. Tammany Parish School Board	NOVARE	888-667-9572	precert@novarenetwork.com
Stonetrust Commerical Insurance			claims@stonetrustinsurance.com
Stuller Inc.	FARA, Inc.	337-235-0955	healthcareclerical@fara.com
Stupp Corporation	Rosenbush Claims Service	985-847-0830	rosenbushclaims@aol.com
Sugar Cane Safety Group		337-234-5175	delandry@bblouisiana.com
Sulphur, City of	Littleton Claims Service, LLC	800-259-6831	
SuperValu	Sedgwick	877-922-7236	
Syngenta Corporation	CorVel		Tosha_burkes@corvel.com
Tangipahoa Parish School Board	ReviewMed	866-400-7790	RMUR@reviewmed.com
Textron Inc.	Broadspire Services, Inc	770-777-6447	TCMUMIntake@choosebroadspire.com
The Care Center	Employers Risk Management Services	318-442-8202	
The Continental Insurance Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
The Continental Insurance Company of New Jersey		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
The Diocese	Sedgwick	859-264-4060	
The Guest House	Employers Risk Management Services	318-442-8202	
The Lady of the Oaks	Employers Risk Management Services	318-442-8202	
The Motorists Insurance Group		800-790-6431	judy.palamara@motoristsgroup.com
The Oaks Care Center	Employers Risk Management Services	318-442-8202	
The Oaks of Houma	Employers Risk Management Services	318-442-8202	
The Summit	Employers Risk Management Services	318-442-8202	
Terrebonne General Medical Center	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
Terrebonne Parish Consolidated Government	CorVel	866-434-4721	Outpatient_precert@corvel.com
Terrebonne Parish School Board	Gulf South Risk Services, Inc.	985 879-2650	dclement@synergysafetyhealth.com
Thibodaux Regional Medical Center	HSLI	225-368-3883	PreCerts@hsli.com
TIG Insurance Company	CorVel	866-434-4721	outpatient_precert@corvel.com
T.H.E. Insurance Company		727-367-9103	
Touro Infirmary	HSLI	225-368-3883	PreCerts@hsli.com
Transcoastal Marine	CCMSI	504-888-0863	
Transportation Insurance Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
Travel Centers of America	Gallagher Bassett Services	205-822-8175	janet_peterson@gbtpa.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Travelers Casualty & Surety Co.		855-860-6105	WC_UR_LA@Travelers.com
Travelers Indemnity Co of America		855-860-6105	WC_UR_LA@Travelers.com
Travelers Indemnity Co.		855-860-6105	WC_UR_LA@Travelers.com
Travelers Indemnity Co. of CT		855-860-6105	WC_UR_LA@Travelers.com
Travelers Property Casualty Co.		855-860-6105	WC_UR_LA@Travelers.com
Triad Nitrogen		847-405-2711	
Tri-State Insurance Company	FARA	337-235-0955	
Truck Insurance Exchange	CorVel	866-910-4423	ORANGE@CORVEL.COM
True Blue	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
United Fire Group		319-286-2512	sfenton@unitedfiregroup.com
United States Fidelity and Guaranty		860-677-4362	claims@discover-re.com
United States Fidelity & Guaranty(for claims not by Discover Re)		866-860-6105	WC_UR_LA@Travelers.com
United Vision Logistics		337-891-6793	richard.yandle@uvlogistics.com
Union Insurance Company	Forté, Inc	800-580-3123	
USA Truck, Inc.	CorVel Corporation	866-434-4721	outpatient_precert@corvel.com
Utica Mutual Ins. Co.	GENEX Services, Inc	860-731-3504	susan.mallinger@genexservices.com
Valley Forge Insurance Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
Valluzzo Companies		225-925-1447	lauren.sulik@mcdbr.com
Vernon Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
Vinson Guard Service, Inc.	NOVARE	888-667-9572	precert@novarenetwork.com
Walmart Associates, INC.	INIRO	225-763-6476	info@INIRO.com
Washington Parish School System	ReviewMed	866-400-7790	RMUR@reviewmed.com
Wausau Business Insurance, Co.	Liberty Mutual Manged Care, LLC.	603-334-0330	
Wausau Underwriters Ins. Co.	Liberty Mutual Managed Care, LLC.	603-334-0330	
Webster Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
West American Insurance	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
West Carroll Parish Schools		318-428-3775	msjohnson@wcpsb.com
West Felicia Parish School Board	NOVARE	888-667-9572	precert@novarenetwork.com
West Jefferson Medical Center	CCMSI	504-888-0863	
West Monroe, The City of	Louisiana Agriculture Corp.	318-329-8894	tlg@la-ag.com
Western and Southern Life Insurance Company	Sedgwick CMS	440-914-2743	ann.nikolaou@sedgwickcms.com
Westport Insurance Corporation		913-676-5221	
Westwood Manor Nursing and Rehab Center	Employers Risk Management Services	318-442-8202	
Weyerhaeuser Co	Sedgwick CMS	877-922-7236	
W.E. McDonald & Son, LLC	Crawford & Company (Genex Services)	888-300-0744	
Willis Knighton Medical Center	HSLI	225-368-3883	PreCerts@hsli.com
Winn-Dixie Stores, Inc.		904-732-6446	BarbaraTurner@winn-dixie.com
Winn Parish School Board	NOVARE	888-667-9572	precert@novarenetwork.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Woldenberg Village Woman's Hospital Zurich Services Corporation Utilization Review	HSLI HSLI	225-368-3883 225-368-3883 866-743-1660	PreCerts@hsli.com PreCerts@hsli.com