

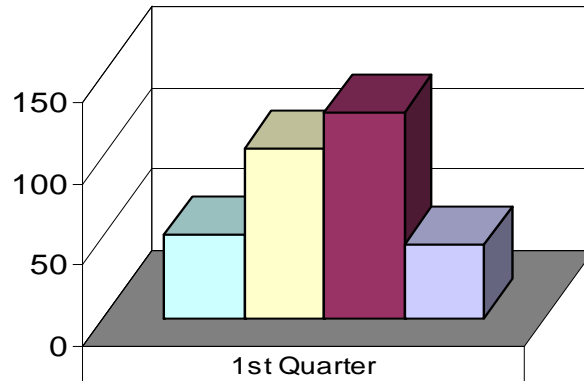
## **AN OVERVIEW OF OWCA SECTION'S ACTIVITY-2009**

The OWCA's first quarter activity report for 2009 is now available for customers to access.

1. Consultation Unit Report
2. Safety and Health Unit Report
3. Medical Services Unit Report
4. Disputed Medical Reimbursements Report
5. Hospital Outlier Special Reimbursement Report
6. Fraud Claims Unit Report
7. Hearing Unit Report
8. Second Injury Fund Unit Report

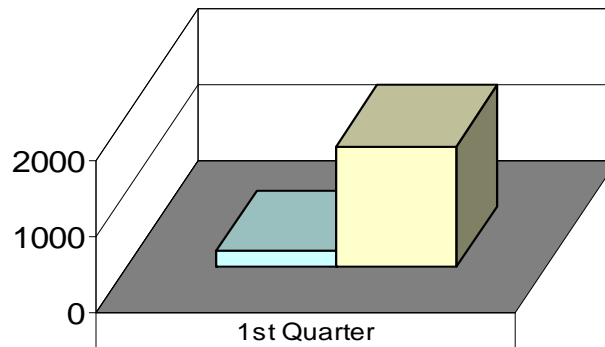
If you have questions about the information contained in this report, please contact [ldupuy@lwc.la.gov](mailto:ldupuy@lwc.la.gov).

### Consultation Unit Report-2009



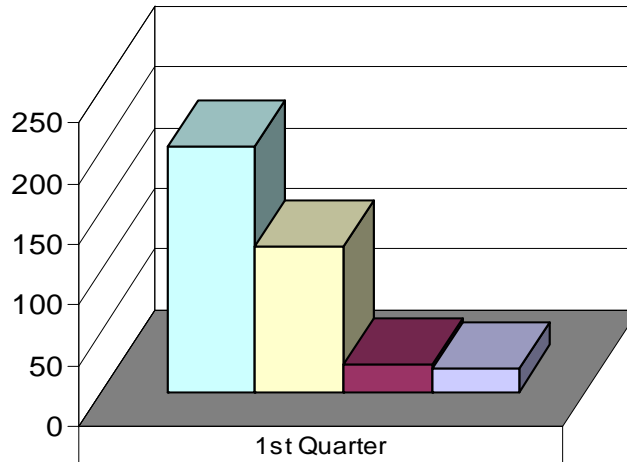
Requests received for services	51
Onsite visits conducted	104
Consultation inquiries	126
Average number of days from initial visit to case closed	45

### Safety and Health Unit Report-2009



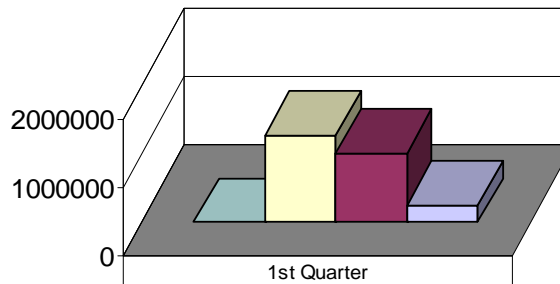
Facility onsite inspections	208
Clients assisted	1,594

### Medical Services Unit Report-2009



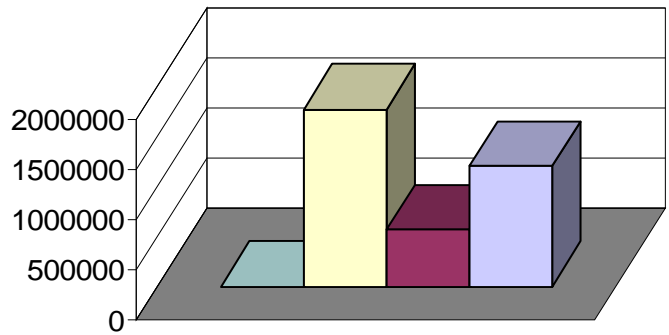
Disputed medical reimbursement	202
Independent medical examinations (IME)	119
Utilization review requests	22
Special reimbursement consideration appeal request (outlier)	19

### Disputed Medical Reimbursements Report-2009



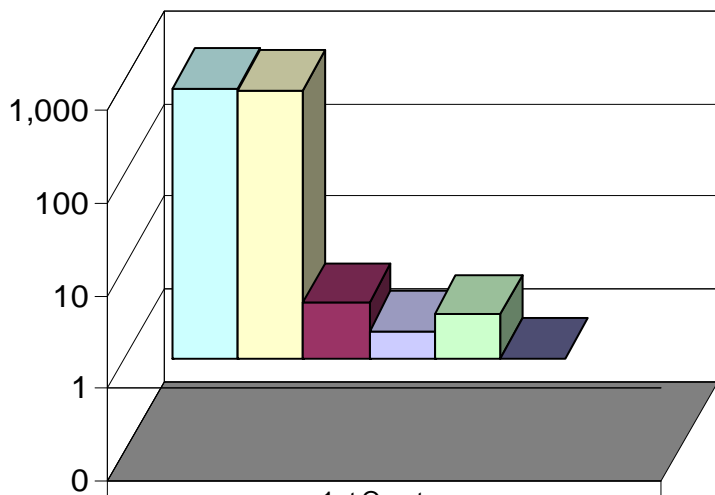
Number of disputed claims	202
Billed amounts	\$1,267,084.00
Recommended reimbursements	\$1,021,467.00
Estimated savings	\$246,617.00

### Hospital Outlier (Special Reimbursement) Report-2009



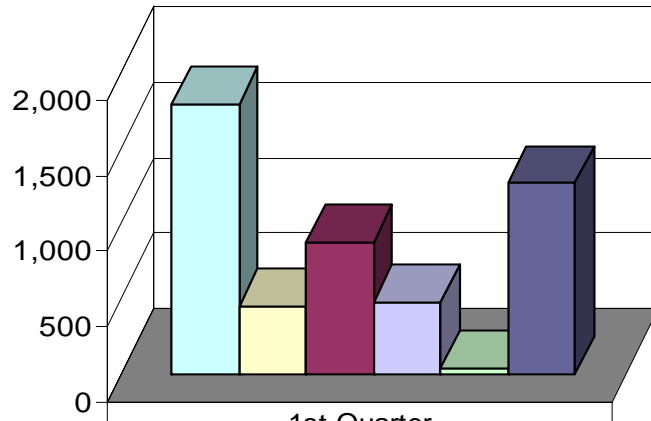
	1st Quarter
Number of disputed claims	19
Billed amounts	\$1,773,181.00
Recommended reimbursements	\$570,213.00
Estimated savings	\$1,202,968.00

### Fraud Claims Unit Report-2009



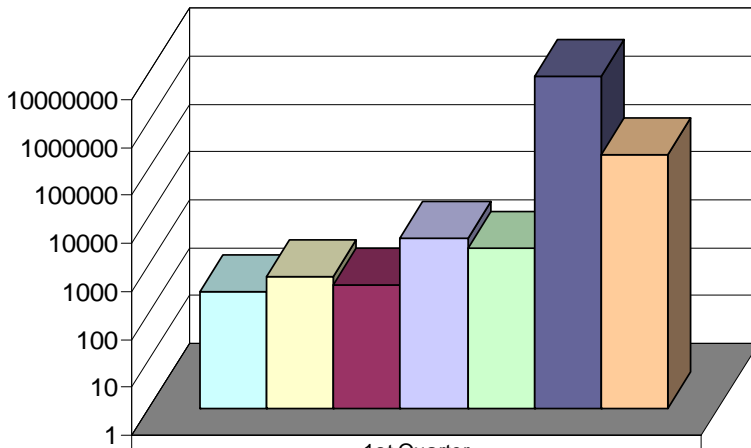
	1st Quarter
Investigations initiated	822
Investigations completed	784
Referrals for prosecution	4
Arrests/prosecutions	2
Referrals for U. I. Fraud	3
Conviction	0
% of investigations completed within 30 days	95%

### Hearing Unit Report-2009



1st Quarter	
Disputed claims filed	1,785
Mediations held	452
Disputes resolved before pre-trial	872
Trials held	475
Appeals filed	40
Approved settlements	1,263

### Second Injury Fund Unit Report-2009



1st Quarter	
Claims received	271
Claims closed	560
Decisions rendered	376
Claims pending	3,527
Claims with ongoing reimbursements	2,060
Total amount reimbursed to carriers and self-insurers	\$8,348,374
Total administrative costs	\$190,588