

UTILIZATION REVIEW CONTACTS

Information change request, please Email

OWCA@LWC.LA.Gov

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Abbeville, City of	Risk Management, Inc	225-336-5247	
ABF Frieght System, Inc	Novarre	479-785-6396	precert@novarenetwork.com
ABM/OneSource Holdings, Inc	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
Academy Sports	Sedgwick Claims Management	877-922-7236	
Acadia Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
Acadian Ambulance Service, Inc		337-291-4409	tbordelon@acadian.com
Acadiana Bottling Co., Inc.	Gulf South Risk Services, Inc.	985879-2650	dclement@synergysafetyhealth.com
Advance America Cash Advance Centers Inc.	CorVel	866-434-4720	regina_mahaney@corvel.com
Advantage Workers Compensation Insurance Co.	GBMCS Coventry Utilization Review	800-863-8860	access@cvty.com
Affiliated Nursing Homes, Inc.	Employers Risk Management Services	318-442-8202	
ACIG Insurance Company	CorVel	866-434-472	outpatient_precert@corvel.com
Alaska National Insurance Company	Alaska National Insurance Company	866-434-4721	outpatient_precert@corvel.com
Allied Eastern Indemnity Company		717-723-4810	
Allens, Inc.		479-524-2990	joakum@allens.com
Allstate Insurance Company	Sedgwick CMS	860221-3538	Barbara.collins@sedgwickcms.com
American Casualty Company of Reading, Pennsylvania		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
American Economy Insurance Company	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
American Electric Power		866-243-5741	csdurben@aep.com
American Electric Power		866-574-8303	mdking1@aep.com
American Fire and Casualty	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
America First Insurance	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
American Motorist Insurance Co	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
American Manufacturing Mutual Insurance Co.	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
American Sugar Refinery	Gallagher Bassett Managed Care	888-386-3243	
Amerisafe	Forte	800-580-3123	
Amtrust Insurance Company of Kansas	Unimed Direct	800-821-5438	UR@fortereview.com
Arc of Caddo-Bossier	FARA	337-235-0955	preauthorization@unimeddirect.com
ARCHDIOCESE OF NEW ORLEANS	CorVel	866-434-4721	healthcareclerical@fara.com
ArcelorMittal La Place		985-652-0472	outpatient_precert@corvel.com
Argonaut Insurance Company	Genex	860-731-3504	brian.verrette@arcelormittal.com
Argonaut Midwest Insurance Company	Genex	860-731-3504	Barbara.McDowell@genexservices.com
Ascension Parish	Resolution Services, Inc.	225-769-5585	Barbara.McDowell@genexservices.com
Assumption Community Hospital	Novare	888-667-9572	resolutionervices@cox.net
Audubon Health and Rehab	Employers Risk Management Services	318-442-8202	precert@novarenetwork.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Audubon Institute, Inc.	NOVARE	888-667-9572	precert@novarenetwork.com
Avoyelles Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
A & P Tea Co., Inc	Coventry	800-272-9151	
Baton Rouge, City of, EBR Parish		225-389-5474	bhornsey@brgov.com
Baton Rouge Heritage House	Employers Risk Management Services	318-442-8202	
Beauregard Parish School Board	HSLI	225-368-3883	PreCerts@hsli.com
Bed Bath & Beyond	CorVel	504-335-0088	
Berkley National Insurance Company	FARA	337-235-0955	
Berkely Regional Insurance Company	FARA	337-235-0955	
Berkley Specialty Underwriting Managers LLC	Mitchell International	800-417-1198	URBOX@mitchell.com
Berkshire Hathaway Homestate Insurance Company (BHHIC)	Berkshire Hathaway Homestate Co.	415-675-5469	
Beverage Sales, Inc.		337-436-0304	bevsales@bellsouth.net
Bienville Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
Bituminous Casualty Corporation	NOVARE	888-667-9572	precert@novarenetwork.com
Bituminous Fire & Marine Ins. Co.	NOVARE	888-667-9572	precert@novarenetwork.com
Boeing Company, The	Sedgwick	214-922-0650	mary.conte@sedgwickcms.com
Boise Cascade, LLC	Sedgwick CMS	214-922-0650	darla.walker@sedgwickcms.com
Bossier Parish School Board	HSLI	225-368-3883	PreCerts@hsli.com
Boyd Gaming	CCMSI	504-888-0863	
BREC - Parish of East Baton Rouge	Sedgwick CMS	440-914-2743	ann.nikolaou@sedgwickcms.com
Bridgefield Casualty Ins. Co.	Summit Claims Center	888-200-3412	LA1010@summitholdings.com
Bridgefield Employers Insurance Company	Summit Claims Center	888-200-3412	LA1010@summitholdings.com
Brookshire Brothers, Ltd.		936-634-0276	dleach@brookshirebros.com
Brookshire Grocery Co.		903-534-3352	randymodesitt@brookshires.com
Bunge North America	CCMSI	504-888-0863	
Caddo Parish Commission		318-429-7616	hrd@caddo.org
Caddo Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
Caesars Entertainment Corp (Harrahs Operating Company)	CCMSI	504-888-0863	
Calcasieu Parish School Board		337-217-4242	george.newman@cpsb.org
Caldwell Parish School Board		318-649-0636	cjpcobson@caldwelledu.org
Cameron International Corp.		603-334-0330	
Cameron Parish Police Jury	FARA	337-235-0955	healthcareclerical@fara.com
Cameron Parish School Board	CorVel	866-434-4721	Outpatient_precert@corvel.com
Catholic Mutual Group	CorVel	402-393-0500	Cathy_Aden@corvel.com
Cavenham Forest Industries	Broadspire	855-429-1483	
Celotex Corporation		727-563-5154	gqccelotex@hotmail.com
Camden Fire Insurance Assn.			DBowden@OneBeacon.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Cargill	Global Insurance	952-742-7990	becky_vik@cargill.com
Central Industries, Inc.		713-275-9197	rryan@sofs.cc
CF Industries'		847-405-2711	
Charter Oak Fire Ins. Co.		866-860-6105	WC_UR_LA@Travelers.com
Chartis Casualty Company		877-479-3830	
Chartis Property Casualty Company		877-479-3830	
Chevron Corporation		770.777.6447	
Chevron Pipeline		770.777.6447	
Chevron Stations Inc.		770.777.6447	
CHRISTUS Health	FARA	337-235-0955	Healthcareclerical@fara.com
Church Mutual Insurance Company	CorVel Corporation	866-434-4721	outpatient_precert@corvel.com
Children's Hospital	HSLI	225-368-3883	PreCerts@hsl.com
Cincinnati Insurance Co	Broadspire	770-777-6447	
City of Crowley	FARA	337-235-0955	Healthcareclerical@fara.com
City of Hammond	FARA	337-235-0955	Healthcareclerical@fara.com
City of Lake Charles	CorVel Corporation	866-913-1383	Elizabeth_Lawery@corvel.com
City of Sulphur	Littleton Claims Service, LLC	337-439-6831	lschmitz@littletonclaimsservice.com
Cleco Corporation		318-484-7779	denise.wrenn@cleco.com
Coca Cola Bottling United	CCMSI	504-888-0863	
Columbia Casualty Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
Columbia Mutual Insurance Company		800-331-3401	rpittman@colinsgrp.com
Columbia National Insurance Company		800-331-3401	rpittman@colinsgrp.com
Comm-Care Corporation	NOVARE	888-667-9572	precert@novarenetwork.com
ConAgra Foods, Inc.	Sedgwick CMS	877-922-7236	
Conrad	CCMSI	504-888-0863	
Continental Casualty Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
Continental Grain Company	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
Continental Indemnity Company	Review Med	866-400-7790	RMUR@reviewmed.com
Continental Western Insurance Company	Forte	800-580-3123	
COX Enterprises, Inc.	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Crowley, The City of		337-788-4146	ricecity@bellsouth.net
CUNA Mutual		608-236-6038	camron.shelton@cunamutual.com
Desoto Parish School Board	HSLI	225-368-3883	PreCerts@hsl.com
Diocese of Shreveport		318-868-4609	jbraniff@dioshpt.org
Discover Property & Casualty Insurance Company		860-677-4362	claims@discover-re.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Dixie Electric Membership Corporation	Trinity Insurance Services	800-978-2650	leroy@trinityclaims.com
Dolese Concrete Co.		405-297-8345	debbyb@dolese.com
Dollar General Corporation		615-694-5079	tschaell@dollargeneral.com
Dolphin Services, LLC	Gulf South Risk Services, Inc.	985879-2650	dclement@synergysafetyhealth.com
Dow Chemical	ESIS UR	888-241-3208	esis_ur_unit@medcall.us
Dresser Industries, Inc		713-583-2196	Virginia.dill@halliburton.com
East Jefferson General Hospital	CCMSI	504-888-0863	
Eastern Advantage Assurance Company		717-723-4810	
Eastern Alliance Insurance Company		717-723-4810	
EJJ, INC.	HSLI	225-368-3883	PreCerts@hsl.com
Electric Insurance	Sedgwick CMS	877-922-7236	
Emerson Electric Co. & Subs.	GENEX Services, Inc.	877-210-3753	Patricia.squier@genexservices.com
Employers Fire Insurance Co.			DBowden@OneBeacon.com
Employers Insurance Co. of Wausau	Liberty Mutual Managed Care, LLC.	603-334-0330	
Employers Mutual Casualty Company		888-992-5070	Betty.A.Jones@EMCIns.com
Entergy Gulf States, Inc.		501-377-5539	
Entergy Louisiana, Inc.		501-377-5539	
Entergy New Orleans, Inc.		501-377-5539	
Entergy Operationa, Inc.		501-377-5539	
Entergy Services, Inc.		501-377-5539	
Ergon, Inc	CorVel Corporation	866-434-4720	
Essentia Insurance Company			DBowden@OneBeacon.com
Evergreen Presbyterian Ministries, Inc.	Liberty Mutual Workers' Compensation	603-334-0203	
Ewing Timber, Inc.	NOVARE	888-667-9572	precert@novarenetwork.com
Fairfield Insurance	CCMSI	504-888-0863	
Farmland Mutual Insurance Company		800-842-1482	newclaim@nationwide.com
Federated Mutual Insurance Company		507-455-5125	actuarialdatacalls@fedins.com
Federated Service Insurance Company		507-455-5125	actuarialdatacalls@fedins.com
FedEx	Broadspire Services, Inc.	770-777-6448	TCMUMINTAKE@choosebroadspire.com
FedEx Freight, Inc.	Sedgwick CMS	877-922-7236	
Fidelity and Guaranty Insurance Company		860-677-4362	claims@discover-re.com
Fidelity & Guaranty Ins. Co.(claims not managed by Discover Re)		866-860-6105	WC_UR_LA@Travelers.com
Fidelity Guaranty Insurance Underwriters		860-677-4362	claims@discover-re.com
Fidelity & Guaranty Ins.Underwriters(for claims not by Discover Re)		866-860-6105	WC_UR_LA@Travelers.com
Firemen's Insurance Company of Washington, D.C.	Forte	800-580-3123	
FG Sullivan Jr. Contractors	Novare	888-667-9572	
Flannery Oaks Guest House	Employers Risk Management Services	318-442-8202	precert@novarenetwork.com
Forest Manor Nursing Home	Employers Risk Management Services	318-442-8202	

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Franciscan Missionaries of Our Lady Health System Freeport - McMoRan, Inc Gannett Co., Inc. General Health Inc General Motors Corp. Georgia Casualty & Surety Company Georgia Pacific Corporation Golden Age Grand Cove Nursing and Rehab Center Grant Parish School Board Gray Insurance Company Great American Alliance Insurance Company Great American Assurance Company Great American Insurance Company Great American Insurance Company of New York Groendyke Transport Guarantee Insurance Company GuideOne Insurance Company Gulf industries, Inc Gulf Island Fabricators, LLC Halliburton Company Hammerman & Gainer, Inc Harrah's Casino New Orleans Harvest Manor HCA Inc Heritage Healthcare Heritage Manor of Baton Rouge Heritage Manor of Houma Heritage Manor of Mandeville Heritage Manor of Napoleonville Heritage Manor of Opelousas Heritage Manor of Ville Platte Heritage Manor South Heritage Manor Stratmore nursing and Rehab Hilton Worldwide, Inc.	Novare Travelers Insurance Sedgwick CMS ESIS Employers Risk Management Services Employers Risk Management Services NOVARE Mitchell International Mitchell International Mitchell International Mitchell International Insurica Claim Management CorVel Corp. Gulf South Risk Services, Inc. CCMSI Employers Risk Management Services Broadspire Services, Inc. Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Employers Risk Management Services Sedgwick CMS	888-667-9572 855-860-6105 225-381-6921 248-223-6815 800-331-3401 800-373-5156 318-442-8202 318-442-8202 888-667-9572 504-274-0166 800-417-1198 800-417-1198 800-417-1198 800-417-1198 985-612-1240 321-256-5348 866-434-4721 985-867-1845 985879-2650 713-583-2196 985-653-7685 318-442-8202 770-777-6447 318-442-8202 318-442-8202 318-442-8202 318-442-8202 318-442-8202 318-442-8202 318-442-8202 318-442-8202 318-442-8202 318-442-8202 318-442-8202 318-442-8202 877-922-7236	precert@novarenetwork.com terrell_folse@fmi.com WC_UR_LA@travelers.com frank.rugeley@brgeneral.org rpittman@colinsgrp.com precert@novarenetwork.com urbox@mitchell.com urbox@mitchell.com urbox@mitchell.com urbox@mitchell.com wosmond@insurica.com tleclerc@pnigroup.com outpatient_precert@corvel.com tara@gulffa.com dclement@synergysafetyhealth.com Virginia.dill@halliburton.com TCMUMIntake@choosebroadspire.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Homer Memorial Hospital	HSLI	225-368-3883	PreCerts@hsl.com
Horseshoe Casino Bossier City	CCMSI	504-888-0863	
Houston General Insurance Co			DBowden@OneBeacon.com
Hunt Forest Products, Inc.	Crawford & Company	225-295-1655	uspc.neworleans.la@us.crawco.com
Iberville Parish Council	CCMSI	504-888-0863	
Iberia Parish Government	NOVARE	888-667-9572	precert@novarenetwork.com
Iberia Parish School Board	Gulf South Risk Services, Inc.	985879-2650	dclement@synergysafetyhealth.com
Iberia Parish Sheriff Dept	CCMSI	504-888-0863	
International Paper	Sedgwick CMS	877-922-7236	
Interstate Brands Corporation	ESIS UR	888-241-3208	esis_ur_unit@medical.us
Jackson Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
Jacobs Engineering Group Inc.	ESIS UR	888-241-3208	esis_ur_unit@medical.us
James Machine Works, Inc.	Forté, Inc	800-580-3123	ur@fortereview.com
J.C. Penney Company		972-531-2071	dmoor15@jcpenny.com
Jefferson Healthcare	Employers Risk Management Services	318-442-8202	
Jefferson Parish Risk Management	CCMSI	504-888-0863	
Jefferson Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
Jefferson Pilot Financial Ins.		336-691-3875	mark.couch@lfq.com
John Deere Thibodaux		985-493-5299	TrottiLoriT@JohnDeere.com
Johns Manville		866-743-3357	loonamma@jm.com
Justiss Oil Company, Inc		318-992-7203	toddwebb@justissoil.com
Kenner, City of	CCMSI	504-888-0863	
Kleinpeter Farms Dairy, Inc.	NOVARE	888-667-9572	precert@novarenetwork.com
Kmart Corp.	Sedgwick CMS	866-210-0712	kathryn.vandenheuvel@searshc.com
Koch Industries, Inc.	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Kroger Company	Sedgwick CMS	801-258-9730	
LAC-Self Insured Fund	Louisiana Agriculture Corp.	318-329-8894	tlg@la-aq.com
Lafayette Consolidated Government		337-291-8099	kbare@lafayettela.gov
Lafayette General Medical Center	CCMSI	504-888-0863	
Lafayette Parish School Board	Employers Risk Management Services	318-484-8202	
Lafayette Parish Sheriffs Office	CCMSI	504-888-0863	
Lafourche Parish Government	NOVARE	888-667-9572	precert@novarenetwork.com
Lafourche Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
Lake Charles Memorial Hospital	HSLI	225-368-3883	PreCerts@hsl.com
Landmark Nursing Center of Hammond	Employers Risk Management Services	318-442-8202	

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Landmark of Baton Rouge	Employers Risk Management Services	318-442-8202	
Landmark of Lake Charles	Employers Risk Management Services	318-442-8202	
Landmark of Shreveport (Southern Hills Health and Rehabilitation)	Employers Risk Management Services	318-442-8202	
LA Automobile Dealers Assn. Self Insurance Fund	NOVARE	888-667-9572	precert@novarenetwork.com
LA Health Care -Self Insurance Fund	NOVARE	888-667-9572	precert@novarenetwork.com
La. Home Builders Assoc. SIF		225-343-5226	
LA Oilfield Contractors Assn.	NOVARE	888-667-9572	precert@novarenetwork.com
La Plantation	Employers Risk Management Services	318-442-8202	
LCI Workers' Comp		985-674-4800	ann@lciwc.com
LCTA Workers' Comp		225-924-6826	
Legacy Vulcan Corp		250-298-3085	cicilss@vmcmail.com
Legends Gaming	CCMSI	504-888-0863	
LEMIC Insurance Co.	CCMSI	866-758-6461	
Lexington House	Employers Risk Management Services	318-442-8202	
Libbey Inc.	GBMCS Coventry Utilization Review	800-863-8860	access@cvty.com
Liberty Mutual Agency Markets	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
Liberty Mutual Fire Ins. Co.	Liberty Mutual Managed Care, LLC	603-334-0330	LA_TNStateAppealRequests@LibertyMutual.com
Liberty Mutual Ins. Co.	Liberty Mutual Managed Care, LLC	603-334-0330	LA_TNStateAppealRequests@LibertyMutual.com
Lifetouch, Inc	CCMSI	504-888-0863	
Lincoln Parish School Board	CCMSI	504-888-0863	
Louisiana CNI, LLC	FARA, Inc.	337-233-4823	Mike.dauphin@fara.com
Louisiana Downs	CCMSI	504-888-0863	
Louisiana Hospital Assn.	HSLI	225-368-3883	PreCerts@hsli.com
Louisiana Loggers Self Insured Fund	Louisiana Agriculture Corp.	318-329-8894	tig@la-ag.com
Louisiana Machinery Co., Inc.	Travelers Insurance	866-860-6105	WC_UR_LA@Travelers.com
Louisiana Pacific	CCMSI	504-888-0863	
Louisiana Restaurant Association Self Insured Fund (LRASIF)		504-888-9033	
Louisiana Safety Association of Timberman - SIF	CorVel Corporation	866-434-4721	outpatient_precert@corvel.com
Louisiana State University	CorVel Corporation	866-434-4720	
Lowe's Home Centers, Inc.		863-668-9553	michelle.miller@lowes.com
LM Insurance Corp.	Liberty Mutual Managed Care, LLC	603-334-0330	
LUBA Workers' Comp		225-778-5008	claims@lubawc.com
Lumbermens Mutual Casualty Co.	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Lumbermen's Underwriting Alliance	Corvel	800-275-9865	jacque_gonzales@corvel.com
Lumbermen's Underwriting Alliance	AMC Resources, Inc.	877-214-6469	Sylvia@amcresources.com
LWCC		225-231-8415	lwccur@lwcc.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Madison Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
Marathon Oil Company	Avizent	972-715-4220	pstovall@avizentrisk.com
Marriott International Inc.			suzanne.welch@marriott.com
Martin Deporres Nursing Home, INC	HSLI	225-368-3883	PreCerts@hsl.com
Matthews Memoria Health Care	Employers Risk Management Services	318-442-8202	
McDermott, Inc	ESIS	504-310-3691	
McDonalds of Baton Rouge		225-925-1447	lauren.sulik@mcdbr.com
MeadWestvaco Corporation		877-922-7236	
Mid Century Insurance Company	CorVel	866-910-4423	ORANGE@CORVEL.COM
Midwest Employers Casualty Company		636-449-7198	laloisi@mwecc.com
Monnier & Co., CPA		937-492-6104	boeckmanmoco@bizwoh.rr.com
Monroe, City of	Louisiana Agricultural Corporation, LLC	318-329-8894	tlq@la-ag.com
Monroe City School Board	Louisiana Agriculture Corporation, LLC	318-329-8894	tlq@la-ag.com
Monroe Guaranty Insurance Company	FCCI Services, Inc		jharris@fcci-group.com
Morton International, Inc.	Sedgwick	877-922-7236	
Natchitoches, The City of	Employers Risk Management Services	318-442-8202	
Natchitoches Parish School System	Crawford & Company	504-838-6095	
National Casualty Company		800-842-1482	newclaim@nationwide.com
National Entertainment	CCMSI	504-888-0863	
National Fire Insurance Company of Hartford		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
National Interstate Insurance Company	Review Med	866-400-7790	rmur@reviewmed.com
National Trust Insurance Company	FCCI Services, Inc		harris@fcci-group.com
National Union Fire Insurance Company of Pittsburgh		877-479-3830	
Nationwide Agribusiness Insurance Company		800-842-1482	newclaim@nationwide.com
Netherlands Insurance Company	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
New Orleans, City of		504-658-9868	fiforvendel@nola.gov
New Orleans Cold Storage	Gulf South Risk Services, Inc.	985879-2650	dclement@synergysafetyhealth.com
NIPPONKOA Insurance Company, Limited (US Branch)		866-860-6105	WC_UR_LA@Travelers.com
Northeast Louisiana Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
North American Specialty Insurance Company		603-644-6644	Janet_Sigman@nasins.com
North Oaks Medical Center	HSLI	225-368-3883	PreCerts@hsl.com
Northshore Living Center	Employers Risk Management Services	318-442-8202	
Oak River Insurance Company (ORIC)	Berkshire Hathaway Homestate Co.	415-675-5469	
Office of Risk Management	F. A. Richard and Associates (FARA)	337-235-0955	healthcareclerical@fara.com
Ohio Casualty Insurance Company	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
Ohio Security Insurance	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Old Republic General Insurance Corporation			LouisianaURRequests@orinsco.com
Old Republic Insurance Company			LouisianaURRequests@orinsco.com
Olin Corporation		314-480-1453	vaschubert@olin.com
OneBeacon America Insurance Co			DBowden@OneBeacon.com
OneBeacon Insurance Company			DBowden@OneBeacon.com
Opelousas General Health System	HSLI	225-368-3883	PreCerts@hsl.com
Ormand Nursing and Care Center	Employers Risk Management Services	318-442-8202	
Ormet Primary Aluminum Corp.	Broadspire	855-429-1483	
Ouachita Parish School Board	Louisiana Agriculture Corp.	318-329-8894	tlg@la-ag.com
Our Lady of the Lake Regional Medical Center	Novare	888-667-9572	precert@novarenetwork.com
Our Lady of Lourdes Regional Medical Center	Novare	888-667-9572	precert@novarenetwork.com
OXY USA INC		972-404-3988	lillie_ann_handoyo@oxy.com
Pediatric Services Holding Corporation	CorVel Corporation	866-468-4859	
Parish Government Risk Management Assoc (PGRMA)	CCMSI	504-888-0863	
Patients Compensation Fund	Corvel	866-913-1384	angela_warren@corvel.com
Penn Gaming	CCMSI	504-888-0863	
Pennsylvania General Ins. Company	Novare	888-667-9572	DBowden@OneBeacon.com
Performance Contractors, Inc.	CorVel	866-434-4721	precert@novarenetwork.com
Petroleum Casualty Company	ACE/ESIS	713-403-3102	outpatient_precert@corvel.com
Pfizer	Crawford & Company	225-295-1655	cheryl.rieder@esis.com
PHM Corporation		866-860-6105	uspc.neworleans.la@uscrawco.com
Phoenix Insurance Co.		877-210-3753	WC_UR_LA@Travelers.com
Pilot Travel Centers LLC	GENEX	318-442-8202	
Plantation Mgmt.Company, LLC	Employers Risk Management Services	318-442-8202	
Plaquemines Parish School Board	Gulf South Risk Services, Inc.	985879-2650	dclement@synergysafetyhealth.com
Plaquemines Parish Sheriff's Office	Gulf South Risk Services, Inc.	985879-2650	dclement@synergysafetyhealth.com
Pointe Coupee	Employers Risk Management Services	318-442-8202	
Pointe Coupee Parish School Board	FARA	337-235-0955	healthcareclerical@fara.com
Port of New Orleans		504-528-3209	langerb@portno.com
Procter & Gamble Company		877-922-7236	
Protective Insurance Company	Corvel Corporation	866434-4721	
Providence Washington Insurance Company		401-453-7354	provwash@enstargroup.us.com
RaceTrac Petroleum	Broadspire Services, Inc.	770-777-6299	nancy.murphy@us.crawco.com
Rapides Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
Redwood Fire and Casualty Insurance Company (RFCIC)	Berkshire Hathaway Homestate Co.	415-675-5469	
Regent Insurance Company	Genex Services	877-210-3753	daniel.hilsin@us.qbe.com
Regions Financial Corporation	Forté, Inc	800-580-3123	ur@fortereview.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Retailers Casualty Insurance Company	Summit Claims Center	888-200-3412	LA1010@summitholdings.com
Riverview Care Center	Employers Risk Management Services	318-442-8202	
Riverside Nursing Home	Employers Risk Management Services	318-442-8202	
RockTenn CP, LLC	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Roseburg Forest Products	CCMSI	504-888-0863	
Roy O. Martin	Novare	985-845-9913	
RTWGA	CCMSI	504-888-0863	
Ryder System, Inc.		770-446-8746	kfortier@ryder.com
Sabine Parish School Board	HSLI	225-368-3883	PreCerts@hsl.com
Safety National Casualty Corp			Dave.Bishop@safetynational.com
Saia Motor Freight Line LLC	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Sanderson Farms, Inc.		601-425-0717	cqibbes@sandersonfarms.com
Schneider National Carriers, Inc.	Liberty Mutual	920-403-8984	Julie.Phillips@LibertyMutual.com
Savoy Medical Center, INC.	HSLI	225-368-3883	PreCerts@hsl.com
Sears Roebuck & Co	Sedgwick CMS		kathryn.vandenheuvel@searshc.com
Select Insurance Co.		866-860-6105	WC_UR_LA@Travelers.com
Senior Village Nursing Home	Employers Risk Management Services	318-442-8202	
Sentry Casualty Co.			RICWCTech@sentry.com
Sentry Insurance A Mutual Co.			RICWCTech@sentry.com
Sentry Select Insurance Co.			RICWCTech@sentry.com
Sewerage & Water Board of New Orleans		504-585-2457	lpaisant@swbno.org
Slidell, City of	Trinity Insurance Services	800-978-2650	
Slidell Memorial Hospital	HSLI	225-368-3883	PreCerts@hsl.com
SNCC	CCMSI	504-888-0863	
Sompo Japan Insurance Company of America	Broadspire Services, Inc.	770-777-6447	TCMUMIntake@choosebroadspire.com
Southern Pines	Employers Risk Management Services	318-442-8202	
Southern Recycling, L.L.C.		866-860-6105	WC_UR_LA@Travelers.com
Southwest Airlines	Conventry	800-354-3053	
State Farm Insurance Co.	Coventry WC Services	877-504-4474	
Sterling Place	Employers Risk Management Services	318-442-8202	
St. Bernard Parish Government	FARA	337-235-0955	healthcareclerical@fara.com
St. Bernard Parish School Board	Novare	888-667-9572	precert@novarenetwork.com
St. Bernard Parish Sheriff's Office	Trinity Insurance Services	800-978-2650	leroy@trinityclaims.com
St. Elizabeth Hospital	Novare	888-667-9572	precert@novarenetwork.com
St. Francis Medical Center	Novare	888-667-9572	precert@novarenetwork.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
St. James Parish School Board	HSLI	225-368-3883	PreCerts@hsl.com
St. Landry Parish School Board	FARA	337-235-0955	healthcareclerk@fara.com
St. Martin Parish School Board	Novare	888-667-9572	precert@novarenetwork.com
St. Martinville Rehab and Nursing Center	Employers Risk Management Services	318-442-8202	
St. Mary Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
St. Paul Fire & Marine Ins. Co.		866-860-6105	WC UR LA@Travelers.com
St. Paul Guardian Ins. Co.		866-860-6105	WC UR LA@Travelers.com
St. Paul Mercury Ins. Co.		866-860-6105	WC UR LA@Travelers.com
St. Paul Protective Insurance		866-860-6105	WC UR LA@Travelers.com
St. Tammany Parish Hospital	HSLI	225-368-3883	PreCerts@hsl.com
St. Tammany Parish Government	Trinity Insurance Services	800-978-2650	
St. Tammany Parish School Board	NOVARE	888-667-9572	precert@novarenetwork.com
Stonetrust Commerical Insurance			claims@stonetrustinsurance.com
Stuller Inc.	FARA, Inc.	337-235-0955	healthcareclerk@fara.com
Stupp Corporation	Rosenbush Claims Service	985-847-0830	rosenbushclaims@aol.com
Sugar Cane Safety Group		337-234-5175	delandry@bblouisiana.com
Sulphur, City of	Littleton Claims Service, LLC	800-259-6831	
SuperValu	Sedgwick	877-922-7236	
Syngenta Corporation	CorVel		Tosha_burkes@corvel.com
Tangipahoa Parish School Board	Trinity Insurance Services	800-978-2650	leroy@trinityclaims.com
Textron Inc.	Broadspire Services, Inc	770-777-6447	TCMUMIntake@choosebroadspire.com
The Care Center	Employers Risk Management Services	318-442-8202	
The Continental Insurance Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
The Continental Insurance Company of New Jersey		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
The Guest House	Employers Risk Management Services	318-442-8202	
The Lady of the Oaks	Employers Risk Management Services	318-442-8202	
The Motorists Insurance Group		800-790-6431	judy.palamara@motoristsgroup.com
The Oaks Care Center	Employers Risk Management Services	318-442-8202	
The Oaks of Houma	Employers Risk Management Services	318-442-8202	
The Summit	Employers Risk Management Services	318-442-8202	
Terrebonne General Medical Center	Gulf South Risk Services, Inc.	985879-2650	dclement@synergysafetyhealth.com
Terrebonne Parish Consolidated Government	CorVel	866-434-4721	Outpatientprecert@corvel.com
Terrebonne Parish School Board	Gulf South Risk Services, Inc.	985879-2650	dclement@synergysafetyhealth.com
Thibodaux Regional Medical Center	HSLI	225-368-3883	PreCerts@hsl.com
TIG Insurance Company	CorVel	866-434-4721	outpatient_precert@corvel.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
T.H.E. Insurance Company		727-367-9103	
Touro Infirmary	HSLI	225-368-3883	PreCerts@hsl.com
Transcoastal Marine	CCMSI	504-888-0863	
Transportation Insurance Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
Travel Centers of America	Gallagher Bassett Services	205-822-8175	janet_peterson@gbtpa.com
Travelers Casualty & Surety Co.		855-860-6105	WC_UR_LA@Travelers.com
Travelers Indemnity Co of America		855-860-6105	WC_UR_LA@Travelers.com
Travelers Indemnity Co.		855-860-6105	WC_UR_LA@Travelers.com
Travelers Indemnity Co. of CT		855-860-6105	WC_UR_LA@Travelers.com
Travelers Property Casualty Co.		855-860-6105	WC_UR_LA@Travelers.com
Triad Nitrogen		847-405-2711	
Tri-State Insurance Company	FARA	337-235-0955	
Truck Insurance Exchange	CorVel	866-910-4423	ORANGE@CORVEL.COM
True Blue	ESIS UR	888-241-3208	esis_ur_unit@medicall.us
United Fire Group		319-286-2512	sfenton@unitedfiregroup.com
United States Fidelity and Guaranty		860-677-4362	claims@discover-re.com
United States Fidelity & Guaranty(for claims not by Discover Re)		866-860-6105	WC_UR_LA@Travelers.com
United Vision Logistics		337-891-6793	richard.yandle@uvlogistics.com
Union Insurance Company	Forté, Inc	800-580-3123	
USA Truck, Inc.	CorVel Corporation	866-434-4721	outpatient_precert@corvel.com
Utica Mutual Ins. Co.	GENEX Services, Inc	860-731-3504	susan.mallinger@genexservices.com
Valley Forge Insurance Company		312-470-3241	CNALouisianaMedicalTreatmentRequests@cna.com
Valluzzo Companies		225-925-1447	lauren.sulik@mcdbr.com
Vernon Parish School Board	Review Med	866-400-7790	RMUR@reviewmed.com
Vinson Guard Service, Inc.	NOVARE	888-667-9572	precert@novarenetwork.com
Walmart Associates, INC.	INIRO	225-763-6476	info@INIRO.com
Washington Parish School System	Trinity Insurance Services, Inc.	405-942-6711	leroy@trinityclaims.com
Wausau Business Insurance, Co.	Liberty Mutual Manged Care, LLC.	603-334-0330	
Wausau Underwriters Ins. Co.	Liberty Mutual Managed Care, LLC.	603-334-0330	
Webster Parish School Board	FARA	337-235-0955	healthcareclerk@fara.com
West American Insurance	Coventry Workers' Compensation	888-396-3243	Hazelwood_ur@cvty.com
West Carroll Parish Schools		318-428-3775	msjohnson@wcpsb.com
West Felicia Parish School Board	NOVARE	888-667-9572	precert@novarenetwork.com
West Jefferson Medical Center	CCMSI	504-888-0863	
West Monroe, The City of	Louisiana Agriculture Corp.	318-329-8894	tlg@la-aq.com

Carrier or Self Insured Employer	UR Company or TPA	Fax Number	Email Address
Western and Southern Life Insurance Company	Sedgwick CMS	440-914-2743	ann.nikolaou@sedgwickcms.com
Westport Insurance Corporation	Sedgwick CMS	913-676-5221	
Westwood Manor Nursing and Rehab Center	Employers Risk Management Services	318-442-8202	
Weyerhaeuser Co	Sedgwick CMS	877-922-7236	
W.E. McDonald & Son, LLC	Crawford & Company (Genex Services)	888-300-0744	
Willis Knighton Medical Center	HSLI	225-368-3883	
Winn-Dixie Stores, Inc.	HSLI	904-732-6446	PreCerts@hsli.com
Winn Parish School Board	NOVARE	888-667-9572	BarbaraTurner@winn-dixie.com
Woldenberg Village	HSLI	225-368-3883	precert@novarenetwork.com
Woman's Hospital	HSLI	225-368-3883	PreCerts@hsli.com
Zurich Services Corporation Utilization Review	HSLI	866-743-1660	PreCerts@hsli.com